

Training

Integrated Merchant E.F.T Terminals (DPS)

ClickPOS offer a fully integrated EFTPOS terminal using the services of Direct Payment Solutions and you bank of choice

Hardware Setup for Verifone Only (Connection Guide)



Ingenico Model is only USB, no adapter requirements

- 1. Before proceeding you must have OPOS installed and have a functional Epson T88 or Epson T20 printer connected and printing with ClickPOS.
- See OPOS installation guide for detailed instructions or visit <u>www.clickpos.com/support</u>
- 2. Click relevant link below to download your installation package. (Check Pinpad Model)
- If you install the incorrect version, your terminal will not function at all.

Download Ingenico IPP (Touchless) Install Package Download Verifone Install Package Download Ingenico Install Package (Older Models)

3. Save the file to your PC \rightarrow Then Run the file by double clicking the saved file.

Please Note:

(PXeftinstaller.exe for Verifone Model or PXeftinstaller_ingenico.exe for the Ingenico Model).

Important Note:

XP users must be logged into windows as an administrator to install DPS. Vista user must right click on the downloaded file and choose "Run as Administrator".

4. After downloading the installer, close all running programs and then execute the file. Selecting "RUN".

he po un thi	ablisher could not be verified. Are you sure you want to a software?
	Name: PXEftInstaller.exe
_	Publisher: Unknown Publisher
	Type: Application
Awa	ye ask before opening this file This file does not have a vaid digital sensitive that verifies its publisher. You funded only an optimizer from publishers you trust. Here, can i decide, whole uniform to can
	Click Due

5. Verify the Install location is correct, continue by selecting install.



6. You will have to read & agree to the terms & conditions, "Yes, I agree" will appear when you scroll to the bottom.

To proceed with the installation, you must read and accept this icense agreement. Please read it carefully.			
End User License Agreement for Paym	ent Express Software	-	
IMPORTANT: PLEASE READ THE TERMS AND (AGREENENT CAREFULLY. BY USING ALL OR A INSTALLED BY THIS SETUP UTILY (SOFTWAR CONDITIONS SET OUT IN THIS AGREEMENT. YC ENFORCEARLE LKE: ANY WRITTEN NEGOTATE AGREEMENT IS ENFORCEARLE AGAINST YOU OBTAINED THE SOFTWARE AND ON WHOSE B AGREE, DO NOT USE THIS SOFTWARE.	CONDITIONS OF THIS LICENSE IN PORTION OF THE SOFTWARE EY YOU ACCEPT ALL THE TERMS AND UJ AGREE THAT THIS AGREEMENT IS DI AGREEMENT SIGNED BY YOU, THIS AND AHY LEGAL ENTITY THAT EHALF IT IS USED. IF YOU DO NOT		
Definitions			
"DPS" means Direct Payment Solutions; a New Zei	aland registered Limited Liability Company		
"Cakuan" as "Parasast Ermanas" manas (a) all af th	in contrasts of the black distribution works.	5	
iote: The "Yes, I Accept" button will be disabled until you have	e reached the bottom of the license agreement.		
Yes, I Accept	No, 1 Do Not Accept	-	

You are now required to plug in the DPS USB to Serial Adaptor, (Verifone Model Only)
 If already plugged in, unplug it then plug it back in again. (please refer to connection guide).

	The USB-to-Serial Adapter driver has been installed. You may now connect the USB cable to your compute	
	If the USB cable is already connected, please unplug it then plug it in again now.	
	OK	

8. It will prompt you to plug in the EFTPOS Pin-pad if you have not done so already. After plugging in or if already plugged in, continue by hitting "OK".

anh	Instalation progress:
002	
ogmeni soliutioes	Downloading the setup configuration for your EFTPOS pinpad
Payme	ent Express FETPOS Setup
i	Please ensure that your EFTPOS pinpad is plugged in and powered on.
į	Please ensure that your EPTPOS pinpad is plugged in and powered on.
į	Please ensure that your EFTPOS pinpad is plugged in and powered on.

9. Complete.

You may now restart your computer to ensure all changes take effect.

dps et jegene i salutions	Instalation progress:
	Payment Express EFTPOS Setup
	Payment Express EPTPOS has been successfully installed.

Adding Payment Type to ClickPOS

- 1. Nominate the tender type as the EFTPOS terminal.
- 2. In the following example we have used the **"DPS"** as the payment type.
- 3. Login to ClickPOS,
- 4. Go to MAINTAIN \rightarrow SYSTEM ADMIN \rightarrow PAYMENT TYPE.
- Add a Payment section; fill in details as per below diagram.
 Please note: Payment Type (name) can be anything you like we called it DPS.
 DPS Integrated solution must be ticked.

Add a Payment:	BUTTON NAME
Payment Type:	DPS
Sale View Order	2 CHOICE
This item is Cash (Notes and C	oins): No 💌
Base Rate %:	0
√iew Large Button:	OPTIONAL
On Account:	
Dps Integrated Solution:	Image: State of the state o

You are now ready to use your DPS unit!

PLEASE NOTE

DPS questions not relating to Clickpos must be directed to DPS directly as they support their own system. These areas Include; Installation, General Faults and Billing Issues

Support Email	support@paymentexpress.com
International	+64 9 309 4693
Australia	1 800 006 254
New Zealand	0800 PAYMENT (729 6368) or 09 309 4693
Singapore	+65 3 1031353
South Africa	+27 11 4613223
United Kingdom	+44 20 33183298
USA	+1 212 8012396

Troubleshooting

- Unable to install the software?
 Ensure that you are logged into the PC as a local administrator as it requires elevated privileges.
- I click the DPS payment button in ClickPOS and nothing happens.
 Ensure OPOS is installed and working with ClickPOS. If so then the configuration file will need adjustment. To adjust go to c:\ProgramFiles\DPS\EFTPOS and open pxpp_cfg.txt in notepad.
 Look for the below lines in the document and modify in accordance.

```
<PrinterName>EPSONPOS</PrinterName>
<PrinterName2>EPSONPOS</PrinterName2>
<PrintSystemId>3</PrintSystemId>
<EnableUseDefaultPrinter>0</EnableUseDefaultPrinter>
<EnableUseSystemDefaultPrinter>1</EnableUseSystemDefaultPrinter>
<EnableCheckPrinter>0</EnableCheckPrinter>
```

Call ClickPOS support for more info and troubleshooting on 03 9092 5300 (Option 2)